

SIGMA

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T E L E C O M

technical presentation

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Sigma Telecom was founded in 2003 to provide advanced telecommunication infrastructure services including; optimisation, planning and drive testing.

Sigma Telecom has been providing VoIP services since 2012 to a wide range of clients and customers.

In 2012 Sigma made the transition to begin providing high quality VoIP services to telecommunication operators, suppliers and vendors worldwide.

Sigma Telecom is headquartered in Istanbul, Turkey with 2 other offices in Dubai and the United States

Quality

Sigma Telecom works in partnership with telecommunication companies from all around the world acquiring interconnections and competitive routes from its global partners with the best terms and conditions.

We provide services to corporate companies that serve switches, PC2phone, device2Phone, calling cards, DID callback solution, wholesale termination and online billing services.

Sigma develops these services using the most sophisticated technology and provides them to companies globally.

Sigma Telecom uses the best H.323 and SIP termination and combines it with a high quality of customer service.

VOIP



## **Active in Over 170 Countries**

### **Interconnection with Over 500 Companies**

At Sigma Telecom innovation drives our process and is deeply embedded in the core of our business, not just because we have invested in this idea but because our partners and customers have benefited so much from it.

### **Operating at a 60.000 Channel Capacity**

Sigma operates at a 60,000 channel capacity, utilising a Genband switch and can connect to operators at Telehouse through a direct cable.

A light gray world map is visible in the background on the right side of the slide. Overlaid on the map is the text 'Provide Solutions' in a large, bold, dark blue font. The text is rotated diagonally, following the curve of the map's edge. The word 'Provide' is on the top line and 'Solutions' is on the bottom line, both in a sans-serif font.

**Provide  
Solutions**



24/7  
**support**

By utilising our unrivalled team of account managers and experts 24 hour NOC support, Sigma is able to offer its consumers the best rates with the best quality of service.



# fraud detection



Sigma takes security very seriously, this shows with our advanced fraud detection programs that monitor and assess transactions for fraudulent behaviour, ensuring non-cli routes are identified and blocked immediately